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Incomplete Surveys.

With SurveyPocket version 5.9 or higher users have the ability to finish an incomplete survey while in the field. This process allows a data collector to exit out of a survey and completing it at a later time. This process may not work if a survey crashes, it will only work if a survey is interrupted manually by a data collector by either pressing the device home button, or by selecting the SurveyPocket app home button. To continue working on an incomplete survey follow these steps:

* Log on to SurveyAnalytics.com using your web browser
* Select the Mobile tab
* Select the device key or device keys you wish to alter
* Confirm that “Disable Settings” is UNCHECKED
* Select “Save Device Key” at the bottom of the page scrolling the page down

Use your Mobile Device(s) for the following steps:

* Confirm that the device is on an active Wi-Fi network
* Open the SurveyPocket app
* Synch the device
* Select app settings
* Scroll the settings page down and turn on “Enable Admin Functions”
* Select “Back” at the top left of the page

Duplicate these steps on every device you plan to use on the field

To complete an interrupted survey follow these steps:

* Select the gear Icon from the Survey Launch page
* Select “Response Viewer” from the pop up menu
* Select the survey to be completed
* Complete the survey

NOTES:

* Only incomplete surveys will be available for editing
	+ Once a survey is completed it cannot be edited on the SurveyPocket app
* Will not work on surveys that have crashed
* Will only work if the administrative steps are taken
* MUST BE COMPLETED PRIOR TO SYNCH
* Should only be used as a last resort